

Returns, Refunds, and Exchanges

[Get help with misprinted, damaged, defective or incorrect orders.](#)

At Wagon Wheel Printing, we strive to print every order perfectly on high-quality products and ship them in a timely fashion. If we ever ship you an imperfect product, we'll make it right. Here's how:

Misprinted, damaged, defective or incorrect orders

Due to the custom, print-to-order nature of our business, we are only able to refund or replace orders where the design is:

- [Printed off-centered or crooked](#)
- [Not printed as advertised](#)
- [Flawed or blemished](#)

If your order arrives with any of the above issues, we will gladly offer you the choice between a replacement of the product or a full refund.

If the product you ordered does not fit as expected or your situation doesn't fall into the categories above, please feel free to [send us a message](#) at any time. We would love to find a solution that you're happy with.

Order cancellations

If you'd like to cancel your order before production, simply [contact us](#) and we'll cancel it and issue you a full refund. After production has begun, we are not able to cancel orders as they are already being produced and shipped. In addition, we will not be able to cancel Supply orders that are already being produced and shipped.

For all refund or replacement questions, just reach out to us on our contact page. We will be happy to help.